

## LEAK PROTECTION PROGRAM\*

Leaks can be expensive, and even though a leak may not be your fault, when water passes through your meter, you are responsible for it. Our new ServLine Program protects you from this unexpected expense. Covering qualifying leaks occurring on your property providing up to \$2,500 once every 12-Months.

### WATER & SEWER LEAK

|                     |                   |
|---------------------|-------------------|
| <b>Residential:</b> | \$3.05 per month  |
| Master Meter:       | Not Applicable    |
| <b>Commercial:</b>  |                   |
| Single Occupancy:   | \$5.95 per month  |
| Multiple Occupancy: | \$11.90 per month |

### TESTIMONIAL

*"My ServLine Leak & Line Protection offered by the utility paid \$172.54 to cover my water leak. And then an additional \$1,570.00 to fix my line."*

Mrs. McWherter | Home Owner

You must call to decline service and accept full responsibility for high bills caused by leaks. In the event of a high bill failure to pay in full could lead to disconnection.



**CALL TODAY**  
(615) 246-5110

\*All leaks occurring after April 1st, 2020 will only be adjusted through our ServLine program. Please refer to our Leak Protection Policy for guidelines and qualifications for leak adjustments. Cancel anytime. 30-Day wait period for re-enrollment. Call to request a full copy of program protections and exclusions. Some restrictions do apply: For more information, contact ServLine (615) 246-5110.

## LINE PROTECTION PROGRAM†

Line repair or replacement can be costly. Guard your home or business today and get up to \$10,000/Repair. Covers qualifying service line cracks or breaks occurring on your property. Covering from the property line to the foundation. Water Line & Sewer Lateral products sold separately. Please call to enroll.

### WATER LINE

|                     |                   |
|---------------------|-------------------|
| <b>Residential:</b> | \$4.95 per month  |
| Master Meter:       | Does not qualify  |
| <b>Commercial:</b>  |                   |
| Single Occupancy:   | \$13.50 per month |
| Multiple Occupancy: | \$27.00 per month |

### SEWER LATERAL

|                     |                   |
|---------------------|-------------------|
| <b>Residential:</b> | \$6.50 per month  |
| Master Meter:       | Does not qualify  |
| <b>Commercial:</b>  |                   |
| Single Occupancy:   | \$13.50 per month |
| Multiple Occupancy: | \$27.00 per month |

Line Protection provides \$500 for landscaping and \$500 for privately paved surfaces.  
No Deductible  
No Annual Limit



**CALL TODAY**  
(615) 246-5110

†Some restrictions do apply: water meter, water pit, water vault, pumps, valves, back-flow assemblies. Line Protection covers customers up to 2" meter – Does not include master metered habitational. Cancel anytime. 30-Day wait period for re-enrollment. For more information, please contact ServLine (615) 246-5110.



**Have a leak or a water line break...**

**No problem. We are here to help. This is precisely why we have sought to offer you our ServLine Protection Programs.**

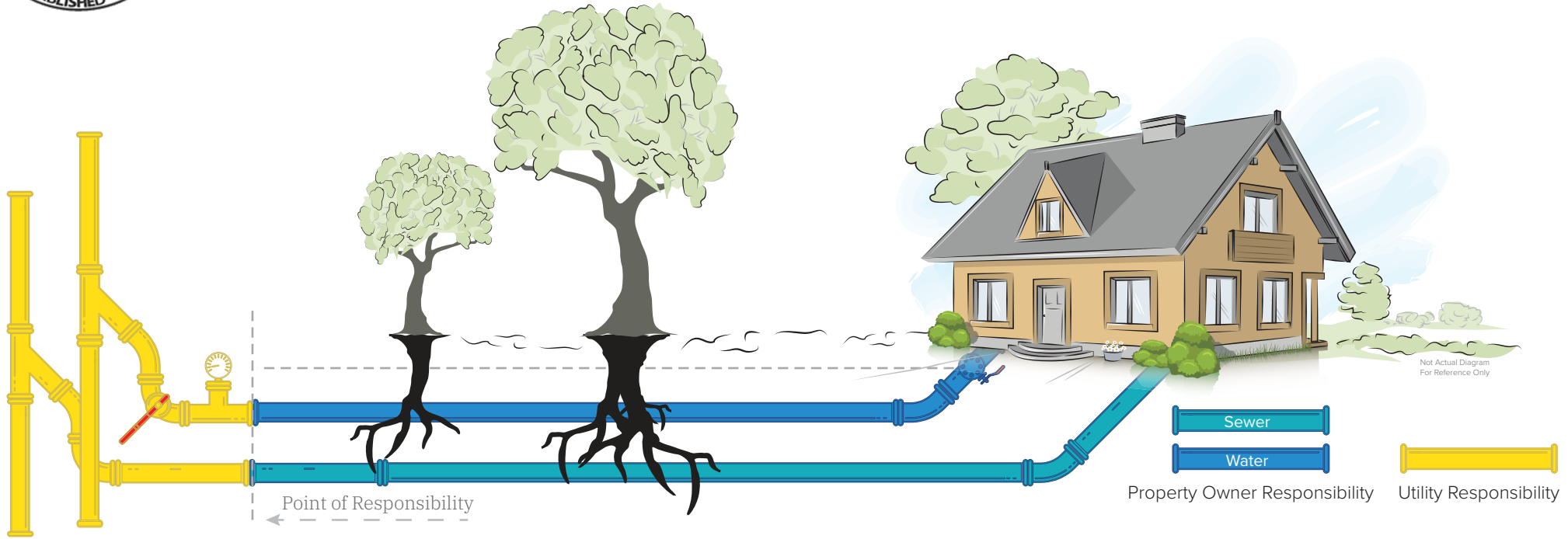
**Now you can have peace of mind and get your water back online, all in the nick of time.**



**SERVLINE**  
SAVING WATER, HELPING PEOPLE.



# Town of Ashland City Water ServLine Protection Programs Beginning April 1st, 2020



## LEAK PROTECTION PROGRAM

When it comes to leaks, we've got you covered. The Town of Ashland City Water is expanding service to include an all-new program designed to protect your wallet.

In the event of a costly water bill caused by high-water usage from qualifying leaks or lines breakages, our ServLine Protection Program covers the overage of your costly water utility bill once the active cause of the leak has been repaired. All eligible Town of Ashland City Water customers have been transitioned to this money-saving program, but if for some reason you'd like to remove your residence or business from the Leak Protection Program, please call today (615) 246-5110.

**WATER  
LEAK**

**SEWER  
LEAK**

## LINE PROTECTION PROGRAM

There are several reasons why your water line might break. Although materials have come a long way, nothing is ever break-proof.

Erosion, soil acidity, tree roots, or even the outdated practices for installing pipe can lead to issues far sooner than expected. A house without water is hardly a home. So in the event of a water line crack or break and to get your personal infrastructure up and running again, you must enroll. If you would like to expand your protection to include Line Repair and Replacement coverage call today (615) 246-5110.

**WATER  
LINE**

**SEWER  
LATERAL**

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